

ALU TRADING Sp. z o.o., 00-697 WARSAW, ALJEROZOLIMSKIE 49/20, NIP: 526-10-35-299, tel. +48 22 625 59 17

THE COMPLAINT NO. / DRAWN UP ON

COMPLAINANT: SUBMITTED COMPLAINT: in the SHOP/ by INTERNET

FULL NAME

ADDRESS

PHONE NO..... E-MAIL ADDRESS.....

DEFINITION OF GOODS:

PRODUCT NAME SIZE

PURCHASE DATE PURCHASE PRICE QUANTITY

EVIDENCE OF THE CONTRACT - RECEIPT (INVOICE) NUMBER

COMPLAINTS' REASON - DEFECTS IN DETAIL AND THE CIRCUMSTANCES OF OCCURRENCE:

RIGHT SHOE:

.....

DEFECT PLACE:

LEFT SHOE:

.....

DEFECT PLACE:

WHEN DEFECTS WERE FOUND (SPECIFIC DATE)

BUYER'S REQUEST: REPAIR / CASH RETURN / OTHER

COMMENTS:

COMPLETION DATE AGREED ON

I confirm the compliance of the complaint application and I had been informed about the method of considering the complaint and the collection date of the complained footwear.

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CUSTOMER'S SIGNATURE

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SELLER'S SIGNATURE

SHOES: SYMBOL/CODE INVOICE NO. DATE